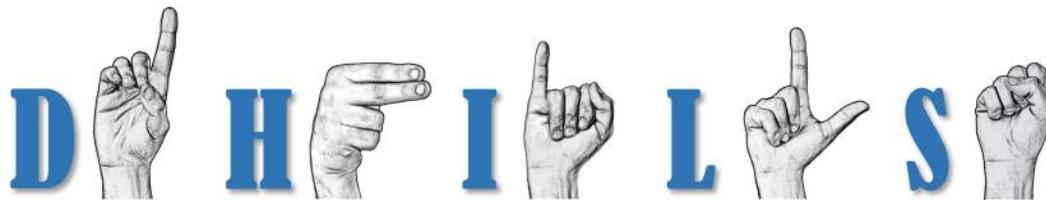


September 1, 2022



Empowering Independence

CENTER FOR LIVING & WORKING, INC. **WHAT'S UP?**



Deaf and Hard of Hearing Independent Living Services



Payment App

Scammers are using payment apps (*Zelle*, *Venmo*, etc.) to steal people's money.

How it works:

- 1) You get a text message that looks like it is from a payment app (*Zelle*, *Venmo*, etc.) saying:
 - “a payment of \$1,000 is on hold”.
- 1) There's a link to click on to cancel the payment.
- 2) When victims clicked on the link they then:
 - Got phone calls claiming to be their bank, and/or
 - Had their bank account numbers and money stolen.

How Can I Protect Myself?

- **IGNORE** all texts from phone numbers you don't know, that say they are from *Zelle*, another payment app, or another online company like *Amazon*, etc. **DELETE** them; **DON'T** click on the links or reply.
- **Not sure?** Call your bank about the payments.

As of now, there are **NO RULES** that a payment app has to pay back victims of these scams. *Most likely you will not get any stolen money back.*

Read full article here: <https://www.wcvb.com/article/scammers-are-using-payment-apps-to-con-victims/41012669>



MCDHH Updates



MCDHH Recruitment – Referral Subs: We Need You!!

David DelPizzo, MCDHH Referral Supervisor

Link to vlog: <https://fb.watch/f4SEvoaiD9/>

Link to transcript: click [here](#)



What is Screening?

Crystal Eusebio, Screening and Evaluation Coordinator, Communication Access Services

Link to vlog: <https://fb.watch/eJ6OqF7JmN/>

Link to transcript: click [here](#)



MCDHH Seeks Full Time Deaf Interpreter

Denise Martinez, Interpreter Supervisor

Link to vlog: <https://youtu.be/GtcXGdVSZks>



Social Security—Do More Online!



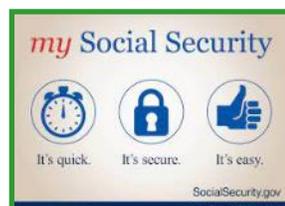
Plan for the future, manage the present!

A free and secure **mySocial Security** account gives you immediate access to your personal information and connects you with helpful online tools.

Use your account to:

- Request a replacement Social Security card
- Calculate your future benefits
- Print proof of benefits
- *and more!*

Find out more [here](#).



Review Your Information

- View Your Latest Statement
- Review Your Earnings History
- Estimate Retirement Benefits
- Check Application Status



Apply for Benefits

- Apply for Retirement Benefits
- Apply for Disability Benefits
- Apply for Medicare Benefits
- Appeal a Decision



Manage Your Account

- Change Your Address
- Set Up or Change Direct Deposit
- Print Proof of Benefits
- Print Your 1099



Replace a Card

- Request a Replacement Social Security Card
- Request a Replacement Medicare Card

COVID-19 Updates

United States at a Glance



Interactive Home Ventilation Tool

People breathe out small particles that can have viruses like COVID-19 in them. When someone visits your home, [better ventilation \(air flow\)](#) can help stop virus particles from building up in the air. Good ventilation, and [other preventive actions](#), like staying 6 feet apart and correctly wearing masks, can stop you from getting *and* spreading COVID-19.

How can I lower the level of virus particles during/after someone visits my home?

Type in information about your home in the *Interactive Home Ventilation Tool*. It will show you how virus particle levels change as you change your ventilation (air flow).

Click [here](#) to see the Tool.

(Change how long of a visit and size of the home at this website: [National Institute of Standards and Technology](#).)

HVAC OPERATION

Off/Not applicable

PORTABLE HEPA AIR CLEANER

No

EXTRA HOUR OF VENTILATION

Yes

FILTER (SKIP IF NO HVAC SYSTEM)

Premium (MERV 13)

OPEN WINDOW

No

End of 4-hour visit

39% particle reduction achieved in your home by using ventilation

LESS PARTICLE REDUCTION  **MORE** PARTICLE REDUCTION



1 Hour Later

56% particle reduction achieved in your home by using ventilation. You can decrease particles even more by continuing to ventilate for an extra hour.



POOR VENTILATION

No open windows, no fans, no portable air cleaner



GOOD VENTILATION

Open windows, ceiling fan, window exhaust fan blowing air outside, portable air cleaner



IRS VLOG: Day Camp & Other Child Care Expenses



See if money you pay for day camp or other child care expenses can help you claim the *Child and Dependent Care Tax Credit* when you file your taxes.

Find out if you can claim it here: <https://www.irs.gov/help/ita>



Glasses for Deaf & Hard of Hearing

AMAZING New Glasses for Deaf & Hard of Hearing
 The developer claims they will be able to convert spoken words into text you can read!

UK company developing technology that would allow real-time subtitles to appear on glasses

Click video

Life. Subtitled

UK company developing technology that would allow real-time subtitles to appear on glasses

DEAF NEW

THE DAILY M

MORE VIDEOS

that can automatically convert spoken words into text,

Share

UK company developing technology that would allow real-time subtitles to appear on glasses.

See video here: <https://www.facebook.com/watch/?v=473568517477256>

NEED PPE?

- Masks, gloves, hand sanitizer

Contact Denise Paro at: dparo@centerlw.org or 508-556-1600.

LIMITED SUPPLY





Research Volunteers needed for study investigating accessibility in **emergency departments**

Who qualifies?

Any person who:

- Is **Deaf** or **Hard of Hearing**
- Has received care in an **emergency department** in **Massachusetts** in the past 18 months
- Is 18+ years old



What is the study?

We are investigating the **accessibility of emergency departments** for people who are deaf or hard of hearing in order to make these spaces more inclusive and accommodating for our patients



What will participants do?

Participate in a **one-on-one interview** over **Zoom**.

ASL interpreters/Certified Deaf Interpreters will be provided, or interview can be conducted by written text



Participants will be eligible to receive a gift card as compensation

Interested?

Click [this link](#) to confirm your interest and eligibility and our team will contact you promptly.

Please contact UMassDisabilityStudy@gmail.com with any questions

Learn more here: <https://arcsapps.umassmed.edu/redcap/surveys/?s=D99C37XPLL>

Updated *Therapists for the Deaf and Hard of Hearing Directory*

Click here: <https://drive.google.com/file/d/1mRNQIKYYNjM4vYpRX7OECQkiW-PQlu62/view?usp=sharing>



MISSED A *WHAT'S UP* NEWSLETTER?

Past issues of newsletters are on our website!

VISIT: [HTTPS://WWW.CENTERLW.ORG/SERVICES/DEAF-HARD-OF-HEARING/](https://www.centerlw.org/services/deaf-hard-of-hearing/)

NOTE: Contact your Skills Trainer with questions.

Questions about this Newsletter?

Need a website address from your printed newsletter? *Contact your Skills Trainer!*

Joan Philip	DHILS Director	508-762-1165 (VP)
Denise Paro	Administrative Assistant	508-556-1600 (VP)
Ellen Perkins	DHILS Asst. Manager/Hard of Hearing Skills Trainer	508-502-7576 (Voice); 508-762-1354 (VP)
Catherine Brown	Deaf Skills Trainer (Part-time)	508-762-1021 (VP)
Rosemary Moreira	Deaf Skills Trainer (Full-time)	508-762-1166 (VP)
Jonathan Vanderschrick	Deaf Skills Trainer (Full-time)	508-762-1350 (VP)
Kim White	Staff Interpreter	508-755-1042 (Voice); 508-283-1036 (VP)

Contact Us!



Deaf and Hard of Hearing Independent Living Services

Center for Living & Working, Inc.

Deaf and Hard of Hearing Independent Living Services Department

Videophone: 508-762-1164

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www.CenterLW.org



CLW: <https://www.facebook.com/CenterForLivingAndWorking>

DHILS Group: <https://www.facebook.com/groups/469192334303776>